



**First Response Group**  
We Listen • We Respond • We Deliver



**CORPORATE & COMMERCIAL  
UNOCCUPIED PROPERTY**

CASE STUDY

# UNAUTHORISED ENCAMPMENT INCIDENT RESPONSE

RUGBY, WARWICKSHIRE

**CLIENT**

Property Management Company

## THE LOCATION:

Vacant office and large warehouse space approx. 40,000sq ft located on major industrial estate close to the M6 & M1.

## THE SITUATION:

The site was targeted by unauthorised occupants who gained access by moving the gallow gate and concrete barrier blocks at the rear of the property.

The site was due to be handed over to new tenants the following week so a swift resolution was needed.



## FRG'S RESPONSE:

**18:27** FRG cameras detected internal intrusion and alerted the FRG Central Control Centre who immediately called the police and despatched a key holder to site.

Police attended site and confirmed unauthorised encampment on site and classed it a civil matter.

Over H&S concerns FRG stood down the keyholder and dispatched FRG dog handler units.

**22:00** FRG response teams and dog handler units arrive. They swept the building displacing unauthorised occupants and took possession of the property.

8 Unauthorised vehicles remained encamped in the car park.

2 x FRG dog handler units remained on site overnight to keep possession of the building. Regular patrols kept their presence known to the unauthorised vehicles encamped outside.

**Due to the continued FRG presence on site the encampment left less than 24hrs after arrival.**

FRG dog handler units remained onsite 24/7 inside the perimeter whilst the property was vacant due to elevated threat levels.



## FRG PRODUCTS/ SERVICES USED:

- FRG Detect temporary monitored visual alarm system
- Remote monitoring from FRG Central Control room
- FRG dog handler units

## FRG SECURITY ON SITE:

- FRG Detect temporary monitored visual alarm system and smoke sensors
- Remote monitoring from FRG Central Control Centre
- Concrete barrier blocks securing entrances and verges plus gallow gate at rear for site access
- Weekly vacant property inspections

## THE RESULTS:

As a result of FRG's actions and swift resolution, damage was significantly limited and the new tenants moved in as planned the following week.



In November 2018 FRG won the tender to supply AXA customers nationwide with security, facilities management and fire protections services.

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